



## Limited Lifetime Warranty

At Cadex Defence we take a great sense of pride in the products that we design and produce as well as our customer service. If you are experiencing any problems, we appreciate your understanding with the situation and we will do what is right to help you as we really care for our customers.

We warrant products manufactured by Cadex Inc. to be free of defects in material or workmanship/manufacturing for **one year** following the initial owner's purchase. Cadex Defence reserves the right to cover under warranty, at its own discretion, its products for the **lifetime** of the product if we feel that it didn't meet our high standards of performance. Cadex reserves the right to use its discretion to warranty its products in special scenarios that have or may present themselves that are not noted in this document.

Cosmetic wear and normal wear items including but not limited to the barrel, extractors, ejectors, and springs are not covered by the warranty and it is the responsibility of the owner to assure the weapon is properly maintained.

Your Cadex Defence product was manufactured to perform properly with the original parts as designed. Altering or modifying parts is dangerous and will void the warranty. It is your responsibility to make sure any parts you install are made for this firearm, installed correctly, and that neither the originals nor the replacement parts are altered or changed. Firearms are complex precision tools with many parts that must operate correctly with other parts in order to maintain proper and safe operation. Putting your firearm together improperly or with incorrect or modified parts can result in a damaged firearm, serious personal injury, or death to you and/or others through malfunction. Always have a qualified armorer or gunsmith work on your Cadex Defence system or other firearms.

You can contact us via email or toll free at the contact information listed below.

Please have the following information ready:

- |                 |                 |                    |                     |
|-----------------|-----------------|--------------------|---------------------|
| - Product Model | - Serial Number | - Date of Purchase | - Point of Purchase |
| - Name          | - Address       | - Email            | - Phone number      |

### CADEX INC.

755 Avenue Montrichard, St-Jean-sur-Richelieu, Quebec, Canada, J2X 5K8

[customerservice@cadexinc.com](mailto:customerservice@cadexinc.com)

Office: 450-348-6774 (CANADA) • 802-466-4003 (USA)

Toll free: 1-888-348-6774



### A message from the owner

*For Cadex, customer satisfaction is very important.*

*If you experience a problem with one of our dealers or distributors don't wait for the situation to get worse before bringing it to our attention. We firmly believe that with good communication and a little goodwill from both sides we will be able to find a solution to your problem.*

*Please contact us as soon as possible if you ever encounter any issues with one of our products.*

- Serge Dextraze, Cadex CEO